

Report Title	Accessibility Self Assessment Tool and Checklist Audit Report
Date Range	2020-01-01 - 2020-12-31
Recorded by	Karen Bowen
Completed:	1/1 (100%)
Threshold	3%
Threshold Remarks	0% (0/1)

Exterior Access								
Parking and Acc	essibility							
1. Is there accessib	le parking?							
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	W		age					
Yes	1	0	0					
No *	0	0	0					
N/A	0	0	0					
Throshold Porcontag	20: 1009/	•	•					

Threshold Percentage: 100%

Status: Good

## 2. What is the total number of parking spaces on site?

List of Comments Created 4% required we currently have 7% -Bowen, Karen

4% required we currently have 7% -Bowen, Karen

4% required we currently have 7% -Bowen, Karen

+70 required we duriefly flave 770 Bowers, re

Threshold Percentage: 100%

Status: Good

## 3. What is the total number of accessible parking spaces on site?

Threshold Percentage: 100%

Status: Good

## 4. Are the accessible spaces located close to the accessible entrance?

Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	W		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

Threshold Percentage: 100%

Status: Good



5. Are the accessible park	ing sp	aces at leas	st 2400 mm	(95") in width?	•			
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 100 Status: Good	%		ı					
6. Do the accessible space	es hav	e an access	s aisle adjac	ent to them?				
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	0	1	0					
No *	0	1	0					
N/A	1	1	100					
Spaces don't actually have Spaces don't actually have spaces don't have aisles by spaces don't have aisles by Spaces don't actually have Over all width of space is w Over all width of space is w Over all width of space is w Threshold Percentage: 100 Status: Good 7. Does the access aisle h Question	aisles at are wat are wastes lider that ider that ider that wastes lider that ider that wastes with a second control of the co	peside them rider than typ rider than typ peside them an typical -B an typical -B an typical -B	but are extr bical -Bowen bical -Bowen but are extr owen, Karer owen, Karer owen, Karer	a wide to accor , Karen , Karen a wide to accor n	nmodate -B	lowen, Kare	n	100%
Yes	0	1	0					
No *	0	1	0					
N/A	1	1	100					
List of Comments Created is incorporated in size of sp Threshold Percentage: 100 Status: Good	ot itsel ot itsel ot itsel ot itsel	f -Bowen, Ka f -Bowen, Ka f -Bowen, Ka	aren aren aren					
8. Are the accessible park	<del></del>		ı					
Question	Ra	Total	Percent	20%	40%	60%	80%	100%



Threshold Percentage: 100%

Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: Status: Good								
9. Are the accessible	spaces des	ignated by	y a vertical si	ign and marki	ngs on the	pavement?		
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: Status: Good	100%							
10. Is there a barrier-	free, unobs	tructed pa	th of travel f	rom parking to	o the main	entrance?		
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
List of Comments Crea There is a chip in the c Threshold Percentage: Status: Good	urb at the murb at	nain entran	ce that either	needs to be re	paired or ma	arked -Bowe	n, Karen	
11. Is the maximum ru	ınning slop	e of the w	alkway not s	teeper than 1:	20?			
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
	0	1	0					
	0							
N/A Threshold Percentage: Status: Good	100%	1	0	f travel?				
N/A Threshold Percentage: Status: Good  12. Are curb cuts prov	100%	1	0	f travel?	40%	60%	80%	100%
N/A Threshold Percentage: Status: Good  12. Are curb cuts prov Question	0 100% vided along	1 the barrie	0 er-free path o		40%	60%	80%	100%
•	0 100% vided along Ra w	the barrie	0 er-free path o Percent age		40%	60%	80%	100%



Status: Good 13. Does the barrier-free path have a firm, level, slip-resistant surface? Ra Total Percent 20% 40% 60% 80% 100% Question W age 1 Yes 1 100 No \* 0 1 0 N/A 0 1 0 Threshold Percentage: 100% Status: Good 14. Is there a ramp located in the barrier-free path of travel? 20% 40% 60% 80% 100% Ra Total Percent Question w age 0 Yes 0 1 No \* 0 1 0 N/A 1 1 100 Threshold Percentage: 100% Status: Good 15. Does the ramp have a maximum slope of 1:12 or less (if applicable)? Ra 20% 40% 60% 80% 100% Question Total Percent w age Yes 0 0 No \* 0 1 0 N/A 100 Threshold Percentage: 100% Status: Good 16. Is the width of the ramp between handrails 910 mm (36") or greater? Ra Total Percent 20% 40% 60% 80% 100% Question age W Yes 0 1 0 No \* 0 1 0 N/A 1 100 Threshold Percentage: 100% Status: Good 17. If the ramp is longer than 9 m (29.5'), is there a level area with a minimum dimension of 1670 mm x 1670 mm (5'-6"x5'-6") and the same width as the ramp? 20% 40% 60% 80% 100% Question Ra Total Percent W age Yes 0 1 0 No \* 0 0 1



N/A	1	1	100					
Threshold Percentag Status: Good	e: 100%	•						
18. Are all landings,	including th	e top and	bottom of the	ramp 1670 m	ım x 1670 r	nm (5'-6"x5	5'-6")?	
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	W		age					
Yes	0	1	0					
No *	0	1	0					
N/A	1	1	100					
Threshold Percentag Status: Good	e: 100%							
19. Is there a CSA aր	proved lift l	eading to	the entrance?	,				
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	0	1	0					
No *	0	1	0					
N/A	1	1	100					
Interior Access								
Accessibility								
Threshold Percentag Status: Good	e: 100%							
1. Is there an access	ible entranc	e into the	building?					
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
List of Comments Cre	eated							
Blue marking paint is								
Blue marking paint is Blue marking paint is								
Threshold Percentag Status: Good	e: 100%							
2. Is it located along	the barrier-f	ree path	of travel?					
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
	0	1	0					
No *	10							
No * N/A	0	1	0					



Status: Good								
3. Is the threshold at th	e accessi	ble entrand	ce 13 mm (1	/2") or less?				
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 1 Status: Good	100%		1					
4. Does the main acces	sible entr	ance have	an automat	ic door opene	r?			
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 1 Status: Good	100%		-1	1				
5. Is the entrance clear	ly marked	with the ir	nternational	symbol of acc	ess?			
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
List of Comments Create Symbol paint is warn of Symbol paint is warn of Symbol paint is warn of Threshold Percentage: 1	f from outs f from outs f from outs	ide buttom	-Bowen, Ka	ren				
Status: Good Action Created	Lloor	Assigned		Due Date		Status		
repaint the symbol		Hunt		2018-12-17		Complet	ted	
6. Are corridors access	ible?							
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 1 Status: Good	100%		<u>I</u>	<u> </u>				
7. Are these areas free	of obstac	les or obs	tructions? I	ncluding level	changes?			
Question	Ra	Total	Percent	20%	40%	60%	80%	100%



	w		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 100% Status: Good	6							
Action Created back entrance (emergency exit) to Options is obstructed by craft materials (clayboxes), Ice melt, keyboard, table, coat racks etc	Joyc	Assigned e Cook		Due Date 2018-12-17		Status Complet	ted	
8. Is the minimum width of	the ba	arrier-free p	ath of trave	· · · · · · · ·	-1/2")?			
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 100% Status: Good  9. Do doorways along the b Question		r-free path o	of travel pro	ovide a minimu	ım of 850 m	ı <b>m (33-1/2</b> ")	of clear s	pace?
Question	W	Total	age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 100% Status: Good	6							
10. Is this building single o	r mult	i-story?		1				
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	0	1	0					
No *	0	1	0					
N/A	1	1	100					
List of Comments Created multi-story with each level a multi-story with each level a multi-story with each level a Threshold Percentage: 100%	ccess	ible to the o	utside (built	on hill) -Bowen,	Karen			

11. Is this building served by stairs with uniform heights and depths with no open risers?



Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	0	1	0					
No *	1	1	100					
N/A	0	1	0					
Threshold Percentage: 100% Status: Good	, 							
Action Created		Assigned		Due Date		Status		
•	Sher	yl Chandler		2017-12-12		Comple	ted	
entrance of office								
Enclose Stairs		yl Chandler		2018-01-17		Comple		
note that building was built without open risers on front stairs	rere	sa Donaldso	on	2018-12-17		Comple	iea	
retrofit stairs to correct open back stairs	Tere	sa Donaldso	on	2020-11-27		Comple	ted	
Back of stairs at Front off Main Building have open backs	Alexa	ander Rowe		2020-11-19		Not Con	npleted	
remediate the stair case to have solid backs on risers		ander Rowe		2020-11-19		Not Con		
retrofit stairs to correct the open back risers		ander Rowe		2020-11-27		Not Con	•	
retrofit form to correct open back risers on stairs	Alex	ander Rowe		2020-11-27		Not Con	npleted	
12. Is each floor served by	an ele	vator or lift	ting device	?				
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 100% Status: Good	, o							
13. Is the minimum clear wi	dth o	f the elevat	or door(s) 9	10 mm (36")?				
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 100% Status: Good	ó	•	•	•				
14. Does the existing elevat	tor, lif	t or lifting o	device meet	current CSA a	nd Buildin	g Code Gu	idelines?	



arming square, yer oney								
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage Status: Good	e: 100%							
15. Are the control pa	anels, opera	ting devic	es, and safet	ty features ac	cessible fro	m a seated	position?	
Question	Ra	Total	Percent	20%	40%	60%	80%	100%

,	•		-,	<u>,                                      </u>			•	
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	W		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

Threshold Percentage: 100%

Status: Good

## 16. Does the building have an accessible washroom?

Question	Ra w		Percent	20%	40%	60%	80%	100%
	VV		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

Threshold Percentage: 100%

Status: Good

## 17. Is this washroom located along the barrier-free path of travel?

Question	Ra	Total	Percent	20	% 40	0%	60%	80%	100%
	w		age						
Yes	1	1	100						
No *	0	1	0						
N/A	0	1	0						

Threshold Percentage: 100%

Status: Good

## 18. Is this washroom clearly identified by the International symbol of access?

Ra	Total	Percent	20%	40%	60%	80%	100%
w		age					
1	1	100					
0	1	0					
0	1	0					
	w 1 0	w 1 1 0 1 0 1	w     age       1     1     100       0     1     0	w age 1 1 1 100 0 1 0	w age 1 1 1 100 0 1 0	w age 1 1 100 0 1 0	w age 1 1 100 0 1 0

Threshold Percentage: 100%

Status: Good

19. Does the barrier-free washroom meet the minimum requirements of the 2006 Ontario Building Code Section 3.8? (• Barrier free – main bathroom in a dwelling unit shall now have reinforcement in the stud wall for future installation of grab bars adjacent to toilet and shower or bathtub (see 3.8.3.8(1)(d) and 3.8.3.13(1)(f)



for specific locations)								
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Life Safety								
No section header								
Threshold Percentage: 100 Status: Good	%							
1. In cases of fire or other	emerg	ency, is th	ere an alter	native accessi	ble exit?			
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
Threshold Percentage: 100 Status: Good	%	•						
2. Are there audible and v	isual a	larm syste	ms?					
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	W		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					
List of Comments Created Audible but not visual -Bov Audible but not visual -Bov Audible but not visual -Bov	ven, Ka ven, Ka	ıren						
Threshold Percentage: 100 Status: Good				_				
Action Created Addition of visual alarms	Shei	Assigned Chandle		Due Date 2018-01-17		Status Comple	ted	
3. Are there plans for eme				0001	4007	000/	0001	40001
Question	Ra w	Total	Percent age	20%	40%	60%	80%	100%
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

Communication

General



Threshold Percentage: 100%

Status: Good

1. Does your building have an accessible public telephone?

Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	w		age					
Yes	0	1	0					
No *	0	1	0					
N/A	1	1	100					

Threshold Percentage: 100%

Status: Good

Action Created	User Assigned	Due Date	Status
Public phone	Sheryl Chandler	2018-01-17	Completed
Find Alternatives to Meet	Teresa Donaldson	2020-11-19	Completed
the needs of users- We do			
have conference phone;			
speaker phones and staff			
assistances as needed			

# 2. Websites sponsored by CLD are organized in a clear manner, free of jargon and acronyms, so that any potential user can obtain useful information, request assistance, or pursue an opportunity.

_								
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	W		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

List of Comments Created

Home page not working for contrast setting for visual acuity, other pages seem to be fine -Bowen, Karen

Home page not working for contrast setting for visual acuity, other pages seem to be fine -Bowen, Karen With the exception of the use of CLD, perhaps-Bowen, Karen

Home page not working for contrast setting for visual acuity , other pages seem to be fine -Bowen, Karen

Threshold Percentage: 100%

Status: Good

#### 3. Is a TTY phone or phone with volumes control available for persons with hearing impairments?

· ·				•		<u> </u>		
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	w		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

List of Comments Created

We do not have TTY but do have volume control telephones-Bowen, Karen

No TTY is available but we do have volume controls on the telephones-Bowen, Karen

We do not have TTY but do have volume control telephones -Bowen, Karen

Phones with volume controls as well as conferences phone are available. -Bowen, Karen

Phones with volume controls as well as conferences phone are available. -Bowen, Karen

Phones with volume controls as well as conferences phone are available. -Bowen, Karen

Threshold Percentage: 100%



Status: Good

4. LISTENING OR COMMUNICATION SYSTEMS If requested, are participants provided with: 1) Sign Language Interpreters/communication supports person? 2) Communication Access Realtime Translation (CART)? 3) Computerized Notetaking? 4) Assistive Listening Devices or System? 5) Are persons with hearing loss seated within 50 feet of the presenter /podium?

Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	w		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

#### List of Comments Created

With advanced notice we would do our Best to provide. People we support who use these services are accommodated People coming in unknown to us would not nessesarily have these available onsite -Bowen, Karen With advanced notice we would do our Best to provide. People we support who use these services are accommodated People coming in unknown to us would not nessesarily have these available onsite -Bowen, Karen If requested we would make these accommodations. Most of the people participating in our programs bring their own adaptive equipment and we will have staff trained to support, as needed.-Bowen, Karen

With advanced notice we would do our Best to provide. People we support who use these services are accommodated People coming in unknown to us would not nessesarily have these available onsite -Bowen, Karen

Threshold Percentage: 100%

Status: Good

5. CAPTIONS If using a cd/dvd etc. to provide information does it have captioning capability?

		•			•	• •	-	
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	w		age					
Yes	0	1	0					
No *	1	1	100					
N/A	0	1	0					

### List of Comments Created

If we are made aware that a learner required captioning we would endeavor to provide such services -Bowen, Karen If we are made aware that a learner required captioning we would endeavor to provide such services -Bowen, Karen If we are made aware that a learner required captioning we would endeavor to provide such services -Bowen, Karen

Threshold Percentage: 100%

Status: Good

Action Created	User Assigned	Due Date	Status
if we were made aware of	Teresa Donaldson	2020-11-25	Completed
the need for captioning we			
would make this available or			
change the presention			
material			
If requested captioning or	Teresa Donaldson	2020-11-25	Completed
another presentation form			
would be offered			
Action Completed	Teresa Donaldson	2020-12-08	Completed

6. PRINTED MATERIALS: Have print materials been offered in a variety of alternate formats (i.e.,Braille, CD-ROM, electronically, with pictures/symbols or large print)? If a participant requests large print materials, has the participant been asked what font size is preferred?

Question	Ra	Total	Percent	20%	6 40	0% 6	60%	80%	100%
	w		age						



Yes	1	1	100	
No *	0	1	0	
N/A	0	1	0	

# Technology

#### List of Comments Created

We have pcs, large print, and plain language adaptations available as requested. We do not have Braille currently availability nor do we currently serve anyone requiring this mode -Bowen, Karen

We have pcs, large print, and plain language adaptations available as requested. We do not have Braille currently availability nor do we currently serve anyone requiring this mode -Bowen, Karen

We have pcs, large print, and plain language adaptations available as requested. We do not have Braille currently availability nor do we currently serve anyone requiring this mode -Bowen, Karen

Threshold Percentage: 100%

Status: Good

1. Websites sponsored by the CLD are fully accessible by assistive input and reading devices.

· · · · · · · · · · · · · · · · · · ·									
Question	Ra	Total	Percent	20%	6 40%	60%	80%	100%	
	w		age						
Yes	1	1	100						
No *	0	1	0						
N/A	0	1	0						

Threshold Percentage: 100%

Status: Good

2. Websites sponsored by CLD are organized in a clear manner, free of jargon and acronyms, so that any potential user can obtain useful information, request assistance, or pursue an opportunity.

•					•			
Question	Ra	Total	Percent	20%	40%	60%	80%	100%
	W		age					
Yes	1	1	100					
No *	0	1	0					
N/A	0	1	0					

# List of Comments Created

with the exception of the use of "CLD" which id commonly used and felt commonly known to represent us. -Bowen, Karen

with the exception of the use of "CLD" which id commonly used and felt commonly known to represent us. -Bowen, Karen

with the exception of the use of "CLD" which id commonly used and felt commonly known to represent us. -Bowen, Karen

Threshold Percentage: 100%

Status: Good

3. Graphic and sound elements of Informational Technology used by CLD enhance the comprehension of content for users, without interfering with assistive input and reading devices.

Question	Ra	Total	Percent	20	%	40%	60%	80%	100%
	w		age						
Yes	1	1	100						
No *	0	1	0						



N/A 0 0 1 Threshold Percentage: 100% Status: Good 4. Workstations with computers connected to the Internet are universally designed for access by all users in terms of height, width, clearance, lighting, and assistive technology. 60% 80% 20% 40% 100% Total Percent Question Ra W age Yes 1 0 0 No \* 0 1 0 N/A 1 100 List of Comments Created We don't provide user stations for public use. Accommodations are made for specific users as needed-Bowen, We don't have publicly accessible work stations -Bowen, Karen We don't have publicly accessible work stations -Bowen, Karen We don't have publicly accessible work stations -Bowen, Karen Threshold Percentage: 100% Status: Good **Action Created** User Assigned Due Date Status Sheryl Chandler 2018-01-17 Completed Accessible computer workstation 5. Users can enter text on workstation computers using word prediction software, to reduce the number of keystrokes needed to create a document. 20% 40% 60% 80% 100% Percent Question Ra Total W age 1 Yes 1 100 No \* 0 1 0 N/A 0 1 0 Threshold Percentage: 100% Status: Good Action Created User Assigned Due Date Status 2018-01-17 Completed Accessible computer Sheryl Chandler workstation 6. Workstation computers have enlarged letters on keys, are able to magnify text, and are able to convert text into voice output, through available headphones. 20% 40% 60% 80% 100% Question Ra Total Percent W age Yes 0 1 0 No \* 0 1 0 1 1 N/A 100